SW8G SWITCH

User's Guide

Revised January 5, 2024

Firmware Version 1.4

FCC Statement

This device complies with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference.
- (2) This device must accept any interference received, including interference that may cause undesired operation.

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Version 1.4

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RoHS

The SW8G is available in RoHS versions.



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Chapter 1 Introduction

This chapter provides an overview of the SW8G switch's features and capabilities.

Congratulations on the purchase of your new SW8G Ethernet switch.

The SW8G is an easily configured 8-port 10/100/1000Base-T Ethernet switch card designed for use in Loop Telecom AM3440 and O9500 chassis.

The SW8G switch features include auto MDI/MDI-X, auto speed sense, support for 802.1Q VLAN, SNMP V2c and V3, port mirroring, port activity counters and optional user access controls. In addition, switch firmware can be updated via web browser or serial port.

When used in its simplest mode, there is minimal configuration required. The switch is easily configured using any web browser connection via an Ethernet port or front panel USB-C dedicated management port.

SW8G Ethernet Switch Applications

The SW8G can be used to expand access to an existing local LAN or in an 8-port standalone network. VLAN port IDs and VLAN port groups can be used to optionally route LAN traffic.

Other Features

Multi-port

The SW8G switch provides 8 10/100/1000Base-T Ethernet ports with auto MDI/MDI-X sensing, auto speed sensing and auto half/full duplex sensing. The switch has a non-blocking wire-speed switching engine using a 4096 entry forwarding table and 256K byte frame buffer.

Management Port

Front panel USB-C serial management port configured for 57,600 bps, 8N1. Telnet management via port 8000 is also an option.

Web Browser Management

The internal management web server IP address can be fixed (default) or set via DHCP. Web and telnet access can be determined by name and password or IP address.

VLAN

The SW8G optionally supports 802.1Q VLAN for up to 128 VLAN groups and 4096 VLAN IDs. Configuration is via web browser or serial port management.

Firmware Updates

Firmware upgrades may be installed using any web browser through an Ethernet port or using the USB-C serial management port.

On-board Tools

The switch includes diagnostic tools such as port status, including up/down and speed, port activity counters and port mirroring. A ping tool is available on the serial management port.

The SW8G has a front panel green status LED and reset push-button switch.

Package Contents

You should find the following items packaged with your SW8G switch:

- SW8G 10/100/1000Base-T switch card
- USB 2.0 Type-A to Type-C cable.
- The SW8G Quick Start Guide.

If any of the above are missing, contact your dealer immediately.

Software Requirements

The switch supports IP and associated protocols such as UDP, ICMP, DHCP, multi-cast, and any protocol built upon IP or TCP/IP. The initial IP address may be entered using any terminal or terminal emulation software on a PC.

Any standard web browser may be used for configuration once the switch is configured with a valid IP address appropriate for your network. The default IP address for the SW8G management port is 192.168.0.1.

SW8G Switch Card

Introduction

The SW8G Ethernet switch has 8 10/100/1000Base-T ports.

Front Panel

The SW8G front panel is shown below.



SW8G Front Panel

1	USB-C	Management port 57,600 bps 8N1
2	Port	Switch port number
3	GREEN LED	1000Base-T active port
4	YELLOW LED	100Base-T active port
5	GREEN LED	Power ON indicator
6	RESET	Reset push-button switch

Chapter 2 Installation

This Chapter details the LAN installation process for the SW8G Ethernet Switch.

Overview

The SW8G is configured using a web browser directed to its IP address. If the default address of 192.168.0.1 is appropriate for your network, then connect the SW8G to the network, direct your web browser to the switch's IP address and continue with configuration. If this address is not appropriate for your network, the switch's IP address must be configured using the serial port terminal method below.

Quick Start

Quick start instructions are below. Installation is an easy process, but you must have a thorough understanding of IP networking, sub-netting, and routing.

Installation and Quick Start

1. Configure the SW8G's IP address

SW8G IP address configuration requires several steps. If the SW8G's default address (192.168.0.1) is appropriate for your network, skip to "Step 2, Connect to SW8G Home Page".

- a) Connect a USB cable between the SW8G USB-C port to an appropriate PC USB-A port. The SW8G will enumerate as a PC COM port. Start a PC serial port terminal program configured for 57,600 bps, 8 data bits, no parity bit and 1 stop bit. To set a fixed IP address, continue with step 1(b). To enable DHCP, skip to step 1(c).
- b) Upon starting the terminal server program, wait for the welcome banner. At the cmd> command prompt, use the setip <ip_address> command to set the SW8G IP address to an available address on the local LAN. Skip to Step 2.

SW8G Switch V1.4 Type "help" for commands cmd> **setip 192.168.10.123** IP address is now 192.168.10.123 c) Upon starting the terminal server program, wait for the welcome banner. At the cmd> command prompt, use the dhcp on command to enable DHCP on the local LAN.

```
SW8G Switch V1.4

Type "help" for commands

cmd> dhcp on

DHCP is now ON (ENABLED)
```

d) Use the *netinfo* command to see the SW8G IP address assignment. Continue with Step 2, using the IP address shown in the netinfo summary.

```
cmd> netinfo
Netinfo Summary
.....
IP Address: 192.168.10.113
Mask: 255.255.255.0
Gateway: 192.168.10.1
Primary DNS: 192.168.10.1
Secondary DNS: 192.168.10.1
MAC Address: 00:09:aa:a0:00:0c
HTTP Port: 443
Telnet Port:8000
DHCP is ENABLED
Link is UP
```

2. Connect to SW8G Home Page

Connect a 10/100/1000Base-T Ethernet cable to any LAN port on the SW8G and connect your web browser to <u>https://192.168.0.1</u>. Please replace the IP address with the address assigned to the SW8G in the previous step. You must connect with *https://<IP_address>*, not http. If your web browser does not see the switch, verify that you do not have a proxy server configured in the browser. If so, properly configure the browser to bypass the proxy server for this URL.

Note that you might need to click the *Accept the Risk and Continue* option to access the SW8G home page.

Eile Edit ⊻i	w History Bookmarks Tools Help									x
۵	Varning: Potential Security Risk × +									~
$\leftarrow \rightarrow$	A Not Secure https://192.168.10.123	☆	C	Q, Search			6	0	பி	=
										^
	Warping: Potontial Socurity Pick	Aboad								
4	Warning. Fotential Security Risk	Aneau								
	Firefox detected a potential security threat and site attackers could try to steal information like	d did not continue	e to :	192.168.10.123. ails or credit car	If you d detai	visit ti Ic	nis			
	Learn more	c your pussword.	, cm	uns, or create car	u uctu					
		_								
		Go E	lack (Recommended)	Ad	dvance	:d			
	192.168.10.123 uses an invalid security certification	ate.								
	The certificate is not trusted because it is self-s	signed.								
	Error code: MOZILLA_PKIX_ERROR_SELF_SIGNE	ED_CERT								
	View Certificate									
		De els (De es montes el		AA also - D		Canala				
	Go	Back (Recommende	:a)	Accept the R	isk and	contin	ue			~

The SW8G home page has tabs to complete initial device configuration.

Data Comm for Busine	ess Inc. SW8G Ethernet Switch
Home	Welcome!
Port Status	The SW8G is an 8-port Gigabit Ethernet switch with VLAN support.
Activity Counters	r
Network Configuration	Current Switch Status: 2 active ports
Access Configuration	Firmware Information:
Users Configuration	Release Date: 11/16/2023 Flash CRC: 0x2aa4994e
SNMP Configuration	Boot Version: V1.3 Build Date: 8/30/2023
VLAN Configuration	
Port IDs	
Port Mirror	
Admin	

3. Complete Network Configuration

The Network Configuration tab is used to complete network setup. See the user guide for detailed descriptions of all configuration options. If DHCP is enabled, these settings, except for Host Name and IP Address, will already have been filled in for your local LAN.

ata Comm for Busine	ss Inc.	SW8G Ethernet Switch
lome	Network Inte	urface Configuration
Port Status		
Activity Counters	This page allows the c	onfiguration of the board's network settings.
Network Configuration	CAUTION: Incorrect connectivity. See t	ct settings may cause the SW8G to lose network he user's manual for recovery options.
Access Configuration	Enter the new setting	s for the network interface below:
Users	Host Name:	SW8G
Configuration	IP Address:	192.168.10.123
SNMP	Gateway:	192.168.10.1
Configuration	Subnet Mask:	255.255.255.0
VLAN Configuration	Primary DNS:	192.168.10.1
Port IDs	Secondary DNS:	0.0.0.0
		Enable DHCP
Port Mirror	MAC Address:	00:09:aa:a0:00:0c
Admin		Restart Interface

After you finish network configuration, click the *Restart Interface* button to activate the new configuration.

Field Edits

Entries are always tested for valid values. However, there are many "valid" values that are not appropriate for any given configuration. So, "appropriateness" isn't tested. For example, an IP address of 300.400.500.256 will not be accepted, but the field will accept an IP address that is not appropriate for *your* installation.

Chapter 3 Configuration

This Chapter describes configuration pages for the SW8G Ethernet switch.

Overview

The SW8G switch is configured using forms displayed on a web browser. In this chapter, we illustrate all entry forms and describe their use.

All configuration screens are accessed from the main index screen shown below. Some options have multiple configuration pages.

Note that the **Home** page displays the current firmware and boot loader version information along with the number of currently active LAN ports.

Data Comm for Busine	ess Inc.	SW8G Ethernet Switch
Home	Welcome	<u>}</u>
Port Status	The SW8G is an 8-p	ort Gigabit Ethernet switch with VLAN support.
Activity Counters		5
Network Configuration	Current Switch Sta	tus: 2 active ports
Access Configuration	Firmware Informat	tion: n: V1.4
Users Configuration	Release Date: Flash CRC:	11/16/2023 0x2aa4994e
SNMP Configuration	Boot Version: V Build Date: 8/	1.3 /30/2023
VLAN Configuration		
Port IDs		
Port Mirror		
Admin		

From the left hand menu, click on a keyword to open the corresponding setup screen.

This chapter discusses the configuration menu options. Port Status, Activity Counters and Port Mirror are discussed in Chapter 4, Switch Status.

Network Configuration

The Network Configuration page is used to set the LAN interface IP configuration for the SW8G web, telnet and SNMP functions. The MAC address is factory set and cannot be changed.

	ess Inc.	SW8G Ethernet Sw
ne	Network Inte	orface Configuration
t Status	Network Inte	
vity Counters	This page allows the c	configuration of the board's network settings.
work Ifiguration	CAUTION: Incorrection connectivity. See t	ct settings may cause the SW8G to lose network the user's manual for recovery options.
ess nfiguration	Enter the new setting	s for the network interface below:
rs	Host Name:	SW8G
iguration	IP Address:	192.168.10.30
•	Gateway:	192.168.10.1
figuration	Subnet Mask:	255.255.255.0
N Configuration	Primary DNS:	192.168.10.1
TDe	Secondary DNS:	0.0.0.0
		Enable DHCP
t Mirror	MAC Address:	00:09:aa:a0:00:0c
· · · · · · · · · · · · · · · · · · ·		

Fields

- Host Name This field is the Host Name for the SW8G controller.
- IP Address The SW8G controller IP address must be appropriate for the local LAN.
- Gateway The local LAN gateway IP address.
- Subnet Mask The local LAN subnet mask, typically 255.255.255.0
- Primary DNS The IP address of the local LAN primary DNS
- Secondary DNS The IP address of the secondary DNS, if needed.
- Enable DHCP Click this check box to enable DHCP to assign the IP, gateway, and DNS addresses.

Notes

• After all changes are complete, click the *Restart Interface* button to active the changes.

Access Configuration

The Access Configuration page is used to optionally limit LAN access to specific IP addresses and enable specific SW8G servers. When one or more IP address is defined, only those IP addresses are allowed access to the SW8G controller.

The check box options enable access to the internal server functions. Note that disabling the Web Server will immediately block further access to the web pages.

Data Comm for Busine	ess Inc.	SW8G Ethernet Swit
Home	Access Confi	guration
Port Status	Access Conn	gulation
Activity Counters	Allow access from the	ese IP addresses:
Network	IP Address [1]:	
Configuration	IP Address [2]:	
Access	IP Address [3]:	
Configuration	IP Address [4]:	
Users		
Configuration		Enable Web Server Enable Telept Conver
SNMP Configuration		
comgulation		Enable SNMPv3 Server
VLAN Configuration		
Port IDs		Save Access
Port Mirror		
Admin		

Fields

- IP Address [1..4] Up to 4 separate IP addresses can be allowed access to the SW8G servers. If no IP addresses are entered, the remote IP of an incoming connection request is not checked.
- Enable Web Server, Enable Telnet Server, enable SNMPv2c Server, enable SNMPv3 Server When checked, access to the corresponding SW8G server is allowed.

Notes

After this page is modified, click the *Save Access* button to save the changes. To discard all recent changes, simply leave this page by clicking the **Home** menu option.

User Configuration

The User Configuration page is used to add specific Admin and User names and passwords. When one or more username is programmed, some configuration web pages and telnet access will require a valid username and password combination.

Note that if any IP address is saved on the Access Configuration page, the IP address match test is performed before username and password verification.

oata Comm for Busine	ess Inc.	SW8G Ethernet Swit
Home	User Configu	ration
Port Status	oser connga	
Activity Counters	Configure user names	and passwords. Maximum length is 16 characters.
Network	Admin User:	
Configuration	Password:	
Access Configuration	liser 1:	
	Password:	
Configuration		
SNMP	User 2:	
Configuration	Password:	
VLAN Configuration		Save Users
Port IDs		
Port Mirror		
Admin		

Fields

• Admin User and Password When an Admin user name is stored, those credentials are required to modify SW8G configuration.

• User [1..2] and Password When a user name is stored, a valid user name and password are required for access to the SW8G controller. With user access, SW8G configuration pages can be viewed but not modified.

Notes

After this page is modified, click the *Save Users* button to save the changes. To discard all recent changes, simply leave this page by clicking the **Home** menu option.

SNMPv2c Configuration

Data Comm for Bu	siness Inc.	SW8G Ethernet Switc
SNMPv2c Configuration	SNMPv2c Com	munity Configuration
SNMPv3 Configuarion	Read/Write Community	String configuration for SNMPv2c Agent.
Home	Contact:	supervisor
	Device Name:	SW8G
	Location:	head office
	Read Community:	public
	Write Community:	private
	SNMPv2c server:	ENABLED
	(See Access Configu	uration for enable/disable)
		Save Config

Fields

- Contact Supervisor name field.
- Device Name SW8G network host name.
- Location Switch location.
- Contact Supervisor name field.
- Read Community SNMPv2c Read Community ID.
- Write Community SNMPv2c Write Community ID.

Notes

After this page is modified, click the *Save Config* button to save the changes. To discard all recent changes, simply leave this page by clicking the **Home** menu option.

You must use the Access Configuration page to enable and disable SNMPv2c.

The SNMP Configuration page opens with the SNMP v2c settings. Click the SNMPv3 menu option to set the SNMPv3 configuration. Contact, Device Name and Location are common to SNMPv2c and SNMPv3.

SNMPv3 Configuration

Data Comm for Bu	siness Inc.	SW8G Ethernet Swite
SNMPv2c Configuration	SNMPv3 Con	figuration
SNMPv3 Configuarion	Configuration for SNM	Pv3 Agent.
Home	Contact:	supervisor
	Device Name:	SW8G
	Location:	head office
	User Name:	usmadmin
	Security Level:	Authentication, Privacy 🗸
	Auth Protocol:	MD5 V
	Auth Password:	auth12345
	Privacy Protocol:	AES128 V
	Privacy Password	I: priv12345
	SNMPv3 server:	ENABLED
	(See Access Confi	guration for enable/disable)
		Save Config

Fields

- Contact, Device Name, Location These are information settings common to SNMPv2c and SNMPv3.
- User Name SNMPv3 user access name.
- Security Level Authentication options: Authentication+Privacy (default), Authentication+No Privacy or No Authentication+No Privacy.
- Auth Protocol Authentication Protocol options: MD5 (default), SHA or NONE.
- Auth Password SNMPv3 authentication password.
- Privacy Protocol Privacy Protocol options: AES128 (default), DES or NONE.
- Privacy Password SNMPv3 privacy password.

Notes

After this page is modified, click the *Save Config* button to save the changes. To discard all recent changes, simply leave this page by clicking the **Home** menu option.

You must use the Access Configuration page to enable and disable SNMPv3.

VLAN Configuration



Notes

The VLAN Summary and Activate page displays the current VLAN group assignments, and the VLAN enable check box.

The left hand menu PVID and VLAN group ID pages are used to configure the VLAN.

After all modifications are entered, use the Save and Reset click button to activate the VLAN.

Clicking Discard will return the VLAN configuration to the previously saved settings.

PVID Assignments

ata Comm for Busi	ness Inc.	SW8G Ethernet Switch
/LAN Summary and Activate	PVID Assignments	
VID Assignments	Local port PVID setting. The PVID is a number b	between 1 and 4094.
/LAN ID Setup	Port 1 PVID: 16	
lome	Port 2 PVID: 1	
	Port 3 PVID: 1	
	Port 4 PVID: 1	
	Port 5 PVID: 100	
	Port 6 PVID: 100	
	Port 7 PVID: 100	
	Port 8 PVID: 16	
	VLAN: DISABLED	
	(See VLAN Summary for enable/disable and save)	
	IIndata	

This figure illustrates a typical port PVID assignment summary. In this example, ports 1 and 8 are assigned PVID #16, port 2 to 4 are assigned PVID #1 and ports 5 to 7 are assigned PVID #100.

Fields

 Port [1..8] PVID Enter the PVID assigned to each port. The PVID is a VLAN group number between 1 and 4094. The same VLAN group can be assigned to more than one port.

Notes

VLAN configuration can be confusing. It sometimes helps to draw a diagram of the network with VLAN group IDs included before modifying PVID or VLAN group assignments.

The PVIDs are only activated when Enable 802.1Q VLAN is enabled on the VLAN summary page.

When all PVID changes are completed, click the *Update* button to save the changes. Be sure to return to the VLAN Summary and Activate page to activate the new VLAN setup using the *Save and Reset* button.

VLAN ID Setup

ata Comm for Busin	ess Inc. SW8G Ethe	ernet Switch
VLAN Summary and Activate	VLAN ID Setup	
PVID Assignments	Enter a VLAN ID number then set port membership and tagged status.	/untagged
VLAN ID Setup	VI AN ID: 16	
Home	[New VLAN ID 16 created]	
	Port 1: Tagged V	
	Port 2:	
	Port 3:	
	Port 4:	
	Port 5:	
	Port 6:	
	Port 7: 🗸	
	Port 8: Tagged V	
	VLAN: DISABLED	
	(See VLAN Summary for enable/disable and VLAN save)	
	Undate Update this VI AN ID	
	Add Add pow VI AN ID pumber	
	Delete Delete this VI AN ID	
	Delete Delete this VLAN ID	

This figure illustrates a typical VLAN ID setup summary. In this example, ports 1 and 8 are assigned as tagged members of VLAN ID #16.

Fields

• VLAN ID

Enter a active VLAN ID number in this box, and the ports assigned to this VLAN group are displayed. Use the corresponding port number to change the port assignment.

• Port [1..8]

The current status for the VLAN group is displayed. For each port, the drop-down menu port is assigned to this VLAN group as Tagged, Untagged or Blank [NONE].

Notes

VLAN configuration can be confusing. It sometimes helps to draw a diagram of the network with VLAN group IDs included before modifying PVID or VLAN group assignments.

Use the Update click button to update the port assignments for this VLAN ID group.

Use the Add button to add a new VLAN ID number. The number must be in the range 1 to 4094.

Use the Delete button to remove a VLAN ID and release the ports.

When all VLAN ID changes are completed, click the *Update* button to save the changes. Be sure to return to the VLAN Summary and Activate page to activate the new VLAN setup using the *Save and Reset* button.

VLAN Summary and Activate

	less Inc.	SW8G Ethernet Switc
VLAN Summary and Activate	VLAN Summary	and Activate
PVID Assignments	VLAN port members and ta	gged/untagged status.
VLAN ID Setup	Click Save and Reset but	ton to save VLAN settings and activate.
Home	ID: 1 1(U) 2(U) 3(U ID: 16 1(T)	U) 4(U) 5(U) 6(U) 7(U) 8(U)
	✓ Enable 80	12.1Q VLAN

This figure illustrates a typical VLAN configuration summary. In this example, three VLAN IDs 1, 16 and 100 are defined. VLAN #1 includes all 8 ports as untagged members. VLAN #16 includes ports 1 and 8 as tagged members. VLAN #100 includes ports 5, 6 and 7 as untagged members. This page cannot be edited directly, you must use the PVID and VLAN ID pages to make necessary changes.

Fields

• ID: [1..4094] This line displays the ports assigned to this VLAN group. Each port is either (T)agged, (U)ntagged or blank meaning it is not a member of this VLAN ID group.

Notes

VLAN configuration can be confusing. It sometimes helps to draw a diagram of the network with VLAN group IDs included before modifying PVID or VLAN group assignments.

The Enable 802.1Q VLAN option box must be checked to activate the VLAN configuration.

When the VLAN is fully configured, click the *Save and Reset* button to save the VLAN settings and activate the new configuration by rebooting the SW8G.

Port IDs

Data Comm for Busine	ss Inc.		SW8G Ethernet Sw
Home	Port IDe		
Port Status	POIL 103		
Activity Counters	Local ID names	s for the SW8G ports	. Maximum length is 16 characters.
letwork	Port 1 ID:	Office]
Configuration	Port 2 ID:	port2]
ccess	Port 3 ID:	port3]
onfiguration	Port 4 ID:	port4]
sers	Port 5 ID:	Dock1	
Johnguration	Port 6 ID:	Dock2	
SNMP Configuration	Port 7 ID:	DkLAN	
/LAN Configuration	Port 8 ID:	LAN	ļ
Port IDs		Save Port IDs	
Port Mirror			
Admin			

This figure displays a typical Port ID page. Each port can be labeled to identify, for example, what device is attached to this port. The port IDs are included on the Port Status Port Activity pages.

Fields

• Port [1..8] ID

The text box displays the currently assigned label assigned to this port. These names can be edited.

Notes

When all of the Port ID labels are correct, click the *Save Port IDs* button to save the updated labels. To discard the changes and restore the previously saved labels, click the **Home** option in the left hand menu to leave this page.

Admin

Data Comm for Busir	ess Inc. SW8G Ethernet Switch
Web Certificate Update Firmware Reset SW8G Home	Admin Options The SW8G has the following system tools: Web Certificate: Create a new self-signed web certificate Update Firmware: Upload new firmware (requires sw8g_v??.upd file) Reset SW8G: Force an immediate SW8G hardware reset
	Data Comm for Business Inc.

This page presents options meant to be used by experienced Admin users only.

Functions

- Web Certificate Create a new self-signed web browser certificate for the SW8G.
- Update Firmware To update the firmware, you must have an authorized upgrade file.
- Reset SW8G This menu option will force the SW8G to reboot.

Web Certificate

ata Comm for Busi	ness Inc.	SW8G Ethernet S	Switch
Veb Certificate	Web Certificat	te	
Ipdate Firmware			
leset SW8G	Create new self-signed	web certificate.	
lome	Common Name	SW8G Switch	
	Organization	My Company	
	Organization Unit	My Department	
	Country Code	US	
	State/Province	My State	
	Locality	My City	
	Subj Alt Name-1		
	Subj Alt Name-2		
		Discard Discard changes	
		Make Cert Create new Web Cert	
	NOTE: Web certificate	e creation takes up to 2 minutes.	

This page is used to create a self-signed web browser certificate for the SW8G. Company specific information should be entered on this page before creating a new certificate.

Fields

- All text boxes Enter the appropriate information for your company.
- The Make Cert button will create a new self-signed certificate for https web access.

Notes

Click the *Make Cert* button to create a new self-signed web certificate. The creation process will require about 2 minutes, and the SW8G will reboot. Note that you once again might need to click the *Accept the Risk and Continue* option to access the SW8G home page with your web browser.

Update Firmware

Data Comm for Busin	SW9C Ethornot Switch
Web Certificate Update Firmware Reset SW8G	Update Firmware The SW8G firmware can be updated by browsing for the new "sw8g_v??.upd" firmware file and clicking the Upload button.
Home	File: Browse No file selected. Upload
	Uploading the firmware update file takes about 15 seconds. If no upload errors are detected, the SW8G will reboot and install the new firmware.
	Data Comm for Business Inc.

An SW8G firmware update should only be attempted after receiving detailed instructions from DCB. Contact DCB technical support for further information.

Reset SW8G



This menu option will immediately force the SW8G to reboot. During normal operation, the SW8G should not require a reset.

Chapter 4 Port Tools

This Chapter describes tools to monitor SW8G Ethernet switch status.

Overview

The SW8G switch has some status monitoring tools that are accessed from the Home page.



Menu Options

- Port Status Show the current port link status for all ports.
- Activity Counters Show packet TX, RX and error counts for all ports..
- Port Mirror Optionally send TX and RX packets to a monitor port.

Port Status

ata Comm for Busine	ess Inc.			SW8G E	thernet S
lome	Port	Link Status			
Port Status	I OI C		•		
Activity Counters	Port	Link Speed	FDX/HDX	Port ID	
letwork	1	IDLE		port1	
Configuration	2	1000BASE-T	FDX	port2	
Access Configuration	3	IDLE		port3	
Jsers	4	IDLE		port4	
Configuration	5	IDLE		port5	
SNMP Configuration	6	IDLE		port6	
/LAN Configuration	7	100BASE-T	FDX	port7	
Port IDs	8	IDLE		port8	
Port Mirror					
dmin					

The **Port Status** page shows the link status for all 8 ports. When a port is active, the link speed and full/half duplex status is displayed. Note that the Port ID label in the right hand column is user programmed on the **Port IDs** setup page. The factory default labels are shown in this example.

Activity Counters

Data Comm for Busin	ess Inc.				SW8G E	thernet Sv
Home	Port	Activity	Counts			
Port Status		,,				
Activity Counters	Port	TX Packets	RX Packets	RX Errors	Link	Port ID
Network	1	0	0	0		port1
Configuration	2	355	543	0	UP	port2
Access Configuration	3	0	0	0		port3
Users Configuration	4	0	0	0		port4
	5	0	0	0		port5
SNMP Configuration	6	0	0	0		port6
VLAN Configuration	7	295	0	0	UP	port7
Port IDs	8	0	0	0		port8
Port Mirror	Clear	Counts				
Admin						

The **Activity Counters** page shows the total number of TX and RX packets for each switch port. These counters are 32-bits wide and will rollover to 0 after the maximum count is reached.

The Clear Counts button will reset all activity counters.

Port Mirror

ata Comm for Busin	iess Inc.			SW8G Ethernet Switch
lome	Port Mir	ror Configur	·->+	tion
Port Status	FULLEN	for configur	a.	
Activity Counters	The SW8G ha	s two separate port	snit	ffing groups: ports 1-5 and ports 6-8.
Network	In both group and RX can be	s, only one sniffer po e monitored on the s	ort i sniff	is allowed. Any combination of port TX for port.
Configuration	The port ID fo	ollows the port sniffe	er se	etting: "Port 1: (port id)"
Access				
Configuration	Port 1:	Sniffer Port	~	(Office)
Users	Port 2:	No Sniffing	~	(port2)
Configuration	Port 3:	No Sniffing	v	(port3)
SNMP	Port 4:	No Sniffing	~	(port4)
Configuration	Port 5:	RX and TX Sniffing	~	(Dock1)
VLAN Configuration				
Port IDs			_	
Dort Mirror	Port 6:	No Sniffing	-	(Dock2)
Port Mirror	Port 7:	No Sniffing	~	(DkLAN)
Admin	Port 8:	No Sniffing	v	(LAN)
	-	Savo Mirror Config	1	
		Save Mirror Config	J	

This port mirror example uses the port IDs programmed earlier in the Port IDs section.

Fields

• Port [1..8] Set the monitor option for each port: No sniffing, sniffer port, RX or TX sniffing, RX and TX sniffing.

Notes

Only one sniffer port can be defined in the upper group, ports 1 to 5, and lower group, ports 6 to 8. However, any combination of TX and RX sniffing on the other ports in the same group can be mirrored on the sniffer port.

When modifications to the Port Mirror Configuration page are complete, use the *Save Mirror Config* button to activate the port mirror setup.

Port mirroring is cleared when the SW8G is reset.

Chapter 5 Serial Management Port

This Chapter describes the SW8G switch serial management port.

Overview

The SW8G installation chapter describes using the serial management port to program the controller's IP address. In fact, all of the web browser based configuration and status information is available via the USB-C serial port or telnet to port 8000.

Using a PC terminal application program configured for 57,600 bps 8N1, the SW8G returns the following welcome banner. Entering the *help* command displays the top level command summary.

```
SW8G Switch V1.4
_____
Type "help" for commands
cmd> help
Help Command Groups
_____
netcfg: network config commands
access: access config commands
user: user config commands
snmp2: SNMPv2 commands
snmp3: SNMPv3 commands
vlan: VLAN commands
cert: Cert commands
System Commands
_____
help: help [command_group] (Example: help netcfg)
counts: counts [clear] to show activity or clear
version: show firmware versions
reset: reboot SW8G
 !default: restore all default settings
cmd> _
```

Adding an argument to the help command will display the commands in that group. For instance, typing *help netcfg* shows the network configuration commands.

```
SW8G Switch V1.4
   _____
Type "help" for commands
cmd> help netcfg
Netcfg Commands
_____
netinfo: Show network configuration
dhcp: Set DHCP ON/OFF
setip: Set IP address and mask
setqw: Set gateway address
setdns: Set primary DNS address
setdns2: Set secondary DNS address
ping: Ping an IP address
export: Export current config
import: Import config
cmd>
```

Entering one of these set commands will show the current setting and provide the command useage. Adding an argument to the command will change the setting.

```
cmd> setip

IP address: 192.168.10.30
IP mask: 255.255.255.0

Usage: setip <ip_address> [mask]
Example 1: setip 192.168.0.95
Example 2: setip 192.168.0.95 255.255.255.0

cmd> setip 192.168.10.123
IP address is now 192.168.10.123
cmd>_
```

All of the management port commands work in a similar fashion. The command without an argument returns the current setting and with an argument the current setting is changed.

Detailed descriptions of the management port commands are beyond the scope of this user's guide. For more information about serial and telnet port management, contact DCB.

Chapter 6 Troubleshooting

This chapter outlines some problems that may occur during installation or operation and some possible solutions to them.

If you follow the suggested troubleshooting steps and the SW8G still does not function properly, please contact your dealer for further advice.

Hardware Problems

Before anything else, check that all cables are wired correctly and properly connected.

P: All the LEDs are off.

S: Make certain the SW8G card is fully seated and the captive screw fasteners are snug.

P: When using 10/100/1000Base-T cabling, the device does not work.

S: Check the port link status LEDs to verify that the device is detected. If LEDs are off, try reseating the LAN cable or using a different cable.

Can't Connect via the LAN

P: Can't connect with a Web Browser.

S: Check the following:

- Is a proper IP address configured in the switch and PC?
- "Ping" the switch to see if it responds. From the Windows command prompt or "Run" dialog box, use the command:

ping IP_Address

Where IP_Address is the IP Address of the SW8G (e.g. ping 192.168.0.1). If it does not respond, then check all LAN connections. If the LAN connection are OK, the problem is in the LAN addresses or routing. The most common problem cause is incorrect IP address configurations. Make sure the workstation and SW8G have compatible IP addresses.

• Run the "ipconfig" command on the PC to confirm the PC's IP address. Sometimes Windows will not accept a statically configured address and will instead, substitute it with a plup-and-play IP address. A cause for this situation is when two interfaces on the PC have overlapping networks. For example, when a wireless interface configured in the same subnet range as an Ethernet interface.

Other Problems

P: Can't run the initial configuration program using a serial cable connection.

S: Check that:

- The communication parameters are set properly (57,600 bps 8N1)
- Press the front panel reset push-button switch with an open paper clip.
- Is the SW8G front panel status LED green? If not, is the board fully seated in the chassis?
- Has the correct COM port been selected? The SW8G utilizes an internal USB serial port adapter. When the USB cable is connected, the PC should detect a USB Serial port and automatically add the device. Check the PC's Device Manager and verify that a COM port has been added and that the device is working properly. If it is unclear which COM port corresponds to the SW8G, remove the USB cable. While watching the Device Manager "Ports (COM & LPT)" section, reinstall the USB cable. The new COM should appear in the list. Double-click on the new COM port to verify the status.
- Does the terminal emulation program support high numbered COM ports? Some terminal emulators only support COM1 through COM4. Try a different terminal emulator, such as TeraTerm or PuTTY.

Checking Switch Operation

Once the switch is installed on your network, you can verify proper operation by testing its functionality. Attempt to send packets through it, to confirm it is working correctly. The procedure is as follows.

From a PC on the network, ping or connect to a device connected to a port on the switch. If this test succeeds, then two-way operation is confirmed.

If a PC on one switch port can communicate with a PC or server on another port, the switch configuration is likely correct and other possible network problems should be investigated.

Appendix A Specifications

SW8G Switch Specifications

General

- 8 ports, 10/100/1000Base-T auto-sensing
- Non-blocking full duplex operation
- Wire speed transmit and receive
- Supports 802.1Q VLAN for 128 active groups
- Supports 802.3x flow control
- Supports full and half duplex
- Supports MDI/MDI-X auto-crossover
- 4096 entry forwarding table
- 256K bytes SRAM for frame buffering
- Supports SNMP V2c and V3
- Supports port monitoring
- Management via browser or serial port

Front Panel Indicators and Push-Button

- Link, Speed and Activity for each port
- Green status LED
- Recessed Push-button RESET switch

Management and Firmware Update

- Web browser using https: to port 443
- Telenet to port 8000
- USB-C serial port, 57,600 bps, 8N1
- Optional Admin and User logins
- Unique self-signed web certificate
- Save and restore SW8G configuration settings

Physical/Electrical

- Power requirements: supplied by the Loop O9500 and AM3440A, B or C chassis
- Less than 8 watts
- One pound

Environmental

Operating temperature: -40 to +75C, non-condensing humidity.



Data Comm for Business, Inc. 2949 CR 1000 E Dewey, IL 61840 Voice 8004DCBNET (800.432.2638) Fax 217.897.1331

Info www.dcbnet.com/contact.html

Web http://www.dcbnet.com